



PLEASE FILL OUT AND RETURN WITHIN THE NEXT 10 DAYS

Please complete and return within the next ten days. The top portion of this card is not a condition of requirement for warranty coverage, however, your comments will help us with improvements to better our product.

1. How would you rate your entry doors?

- Excellent, would buy again.
- Satisfactory, might consider again.
- Unsatisfactory, would not buy again.

2. Would you recommend your retailer to others?

- Yes
- No

3. Please check the two most important factors influencing your selection of this product:

- | | | |
|---|--|--|
| <input type="checkbox"/> Brand Name | <input type="checkbox"/> Quality | <input type="checkbox"/> Design/Appearance |
| <input type="checkbox"/> Prior Experience with retailer | <input type="checkbox"/> Features | <input type="checkbox"/> Other _____ |
| <input type="checkbox"/> Price | <input type="checkbox"/> Ease of Operation | <input type="checkbox"/> |

4. Which of the following products do you intend to purchase within the next 24 months?

- | | | |
|---|---|---|
| <input type="checkbox"/> Steel Security | <input type="checkbox"/> Roofing | <input type="checkbox"/> Security System |
| <input type="checkbox"/> Storm Doors | <input type="checkbox"/> Enclosure | <input type="checkbox"/> Vinyl Replacement Window |
| <input type="checkbox"/> Siding | <input type="checkbox"/> More Entry Doors | <input type="checkbox"/> None _____ |

5. Which two product features are most important to you?

- | | | |
|--|--|--|
| <input type="checkbox"/> Style | <input type="checkbox"/> Glass Styles | <input type="checkbox"/> Insulated Glass |
| <input type="checkbox"/> Security | <input type="checkbox"/> Slab Strength | <input type="checkbox"/> Color Options |
| <input type="checkbox"/> Pre-Finishing | <input type="checkbox"/> Lock Options | <input type="checkbox"/> Other _____ |

6. How long have you lived at your current address?

- | | |
|---------------------------------------|--|
| <input type="checkbox"/> Under 1 year | <input type="checkbox"/> 11-15 years |
| <input type="checkbox"/> 1-5 years | <input type="checkbox"/> 16-20 years |
| <input type="checkbox"/> 6-10 years | <input type="checkbox"/> over 21 years |

DOOR WARRANTY REGISTRATION CERTIFICATE

This card to be completed, signed by both Property Owner and Dealer at time of installation, and returned to: Home Guard Industries, Inc. • P.O. Box 39 • Grabill, IN 46741 • Attn: Warranty Dept.

Date of Installation: _____

Property Owner's Name: _____

Address, City, State, Zip: _____

The Property Owner named above has purchased Entry Doors and is entitled to protection under the Lifetime Limited Warranty.

Doors were purchased from:

Name: _____

City: _____

State, Zip: _____

Manufacturer Invoice #: _____

Please tape shut before mailing

Please tape shut before mailing

CLICK BELOW TO REGISTER ONLINE



Go to Warranty Registration



Transferable Lifetime Non-Prorated Limited Entry Door Warranty

Home Guard Industries Inc. Warrants to you, the original purchaser, all galvanized US-22 and fiberglass* entry doors not to warp, shrink or delaminate for as long as you own and reside in the home in which the products were installed. The door will be replaced at no charge for material cost only if upon inspection, the dealer and Home Guard's field representative deem that the defects were not caused by Abuse, Negligent care or by a Home Invasion. In order to insure against water leakage the door must be installed using a sill pan.

In order to obtain Warranty service, follow the procedure. Contact the company from which you purchased the door from. Tell them what you believe is defective. Upon inspection by the company who provided you your door, they will contact the Manufacturer to report what parts of the door are defective. The Manufacturer reserves the right to further inspect to determine what parts or product is needed to fulfill this Limited Warranty. The Manufacturer reserves the full right to make changes or discontinue any of its products. The Manufacturer will allow a substitute product of equal value to be chosen in the case of discontinue or changing product. The Manufacturer will ship the replacement parts or product to the company which the purchaser received the product from. The Purchaser may be required to pay for all labor required to install new parts or product. The Manufacturer does not pay for any necessary labor.

The hinges, frames, threshold, & weather-stripping are Warranted against defects of material and craftsmanship for a period of five (5) years from the date of purchase.

Door slab paint finishes are warranted against chipping, peeling, blistering or checking for a period of (10) years. Door slab Stain finishes are warranted against chipping, peeling, blistering or checking for a period of (15) years Fading is a natural occurring event and is not covered by this warranty. Glass frames are warranted against peeling or cracking for a period of five (5) years. Timber frame and Clad Wrap finished will be warranted against chipping, peeling or blistering for a period of five (10) years. Painted wood jambs will be done upon special request but are not covered by this warranty.

Glass frames on dark colored entry doors when used behind storm doors are not warranted against warpage or breakage due to heat build up. See order form for colors affected.

This warranty does not cover any door that is stained or painted by the purchaser, dents and scratches in door or side lite slabs must be called out to the installer at the time of installation.

Insulated glass units are warranted for ten (10) years. Parts deemed defective will be replaced without charge of material. This Warranty does not cover glass breakage, tarnished hardware, faded paint finishes, caulking, abuse, corrosion due to any attached item such as a kick plate that can trap moisture.

Condensation on a door may occur as a natural result of humidity within the house or building and changes in interior and exterior temperatures and does not indicate a defective door.

This Warranty does not cover condensation, frost or freezing from condensation on doors.

Locks are warranted against defects in material and workmanship for a period of five (5) years by Home Guard Industries, and per the lock manufacturer warranty thereafter, Note—Oil Rubbed Bronze hardware is designed to change in appearance over time creating a living finish and thus discoloration is excluded from this warranty.

This exclusive Limited Warranty is made to the original purchaser at the address given on the Home Owners Limited Warranty Registration Certificate. The Manufacturer requires a registration certificate to be filled out and returned to Home Guard Industries Inc. within 30 days in order to activate the Warranty.

This limited Warranty is made in lieu of all other express Warranties, and extends only to the original consumers purchase. In no event can Home Guard Industries Inc. be liable for special incidental or consequential damages, or for any delays in the performance of this Warranty, due to circumstances beyond its control

Warranted By:

Home Guard Industries Inc
PO Box 39
Grabill, IN 46741

Warranty Transfer:

To transfer this warranty form the original home owner to the new home owner, please visit: www.homeguardindustries.com

Revised 6/2023

*Due to the nature of fiberglass, your door may now bow up to 1/4" seasonally.



(800) 525-1885 www.homeguardindustries.com

2023 HOME GUARD Industries. • 13101 South Main Street • Grabill IN 46741

**TRANSFERABLE
LIFETIME
NON-PRORATED
LIMITED ENTRY
FOR AS LONG AS YOU
LIVE IN YOUR HOME**

INSTALLED BY:

(Dealer's Name)

(City) (State) (Zip)

ISSUED TO:

(Property Owner)

(Property Address)

(City)

(State) (Zip)

Congratulations...

You have selected one of the most elite entry door systems available from Home Guard Industries. Your entry door is designed to be virtually air and water tight, while providing a high level of security for your family. The polyurethane inside your steel entry door is one of the most efficient insulators available.

How to Care For Your Doors...

Your Factory applied paint finish is among the most durable applied. To clean, simply use a mild soap and water, mix in bucket (do not apply soap directly to paint surface) and lightly wipe with a soft towel or sponge. If door finish is accidentally chipped or scratched, use the touch-up paint supplied with the door.

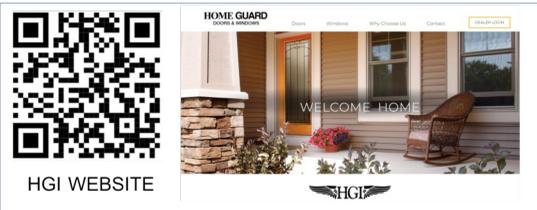
Glass Care...

When cleaning glass, DO NOT SPARY anything directly onto the glass. To avoid overspray on the painted surfaces, spray the cleaner into a soft cloth then wipe it on the glass.

Caution...

DO NOT USE any alcohol, vinegar, petroleum based chemicals, kerosene, gasoline, lacquer thinner, paint thinners or any other harsh chemicals to clean the surface of any component of your HGI entry door system.

CLICK BELOW TO REGISTER ONLINE



Transfer of Warranty Certificate

Home Guard Industries, Inc.

P.O. Box 39

Grabill, IN 46741

ATTN: DOOR WARRANTY DEPT.