



Care and Maintenance Instructions for vinyl windows and patio doors

The care and maintenance of your vinyl window or patio door will keep it operating at its full potential. Here are important steps to take throughout the year to keep your windows and doors working great and looking beautiful.

Maintenance:

1. Keep the sill track clean of dirt and debris so water can flow freely to outside. If it is a patio door, wipe off the slider track that the wheels ride on to ensure the door rolls smoothly back and forth.
2. Keep all weep holes free of debris so water can flow to the outside. Failure to do this can result in water backing up into the window or patio door frame. You will find these weep holes at the bottom of the window frame and the sashes.
3. To protect against water penetration through the weather barrier of the window or door, inspect the exterior caulking regularly and replace when necessary. Make sure to use window and door caulk.
4. Clean and check the operation of hardware. If there are any loose screws, then hand tighten when necessary.
5. Visually inspect the weather-stripping regularly. Missing or damaged weather stripping can let water or air in. To help maintain a good seal, wash with mild soap and water, rinse with water and wipe dry. Apply a light coat of wax (Lemon Pledge®) and wipe off excess.
6. During the winter months higher humidity levels in the home will increase the amount of moisture in the air. This can lead to condensation on the inside of your window. To reduce or eliminate this natural occurrence use a dehumidifier to maintain a relative humidity level to reduce the amount of moisture in your home.

CARE:

Cleaning Vinyl: To clean, wash with mild soap and water. Heavy dirt and stains may require stronger cleaning compounds such as a vinyl siding cleaner. Abrasive or caustic cleaners or solvents are never recommended because they might cause permanent damage to the window or door finish. Always test cleaners in an inconspicuous area first to ensure they do not harm the finish. Mr. Clean Magic Erasers are good for removing stubborn marks on vinyl or the wood interior laminate. Do not use abrasive cleaners, as they will scratch the surface and are not recommended. If your vinyl window or patio is painted, it is important that if you do any touch ups, that you use the same product that was originally applied to the window by the manufacturer. Contact the company you purchased the window or door from to order additional touch up paint. The only safe thing to use to clean painted surfaces is a mild soap and water combination.

Cleaning Hardware: Much like sterling silver, even the finest brass will react naturally to the elements surrounding it. To maintain, polish with a nonabrasive automotive or furniture wax. By keeping your hardware clean and maintained you will be rewarded with a long-lasting finish.

Cleaning Glass: Any common household glass cleaner or mild detergent will clean your glass. Do not use any petroleum-based cleaner or solvent. If your window is painted, it is better to apply cleaner to the cloth first, then wipe the glass to avoid excess cleaner getting on a painted surface. Some cleaners can leave streaks on painted surfaces.

CAUTION: DO NOT USE paint thinners, lacquer thinner, gasoline, kerosene or any other harsh chemical to clean surfaces or hardware.

WARRANTY: Registering my vinyl window or door factory warranty: Either click on the QR code below and go to Warranty Registration or go to: <https://homeguardindustries.com/warranty-registration/>

